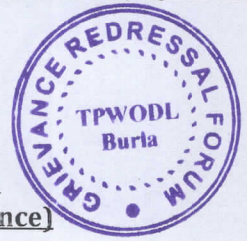


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: Ranjan Kumar Naik, President and S.Tripathy, Member (Finance)**



Ref: GRF/Burla/Div/JED/ (Final Order)/ **337 (4)**

Date: **14/08/2025**

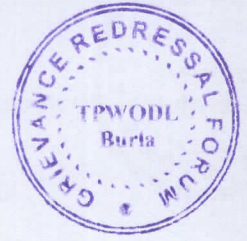
**Present:**

**Sri Ranjan Kumar Naik, President  
Sri S.Tripathy Member(Finance)**

1	Case No.	BRL/313/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sibraj Luha At -Sandhuriam, Po-Niktimal, Dist-Jharsuguda-768215.		4135-2812-0042	7847907074
3	Respondent/s	SDO (Elect)-II, TPWODL, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	07.08.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	07.08.2025			
9	Date of Order	<b>14/08/2025</b>			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			



Place of Camp: SDO-II Office, TPWODL, Jharsuguda



**Appeared**

**For the Complainant-** Sibraj Luha

Represented by Abhimanyu Luha

**For the Respondent -** SDO(Electrical)-II, Jharsuguda, TPWODL

**GRF Case No- BRL/313/2025**

Sibraj Luha

At -Sandhuriam,

Po-Niktimal,

Dist-Jharsuguda-768215

Consumer No-4135-2812-0042

**VRS**

SDO(Electrical)-II, Jharsuguda, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

**GIST OF THE CASE**

Abhimanyu Luha, C/o Sibraj Luha (Consumer) appeared in the hearing on Dt. 07.08.2025 at the camp held at SDO-II Office, Jharsuguda. The Complainant filed the petition disputed about abnormal energy bills charged against his domestic connection during the year 2025 but could not emphatically submit the period and nature of billing dispute. Hence, the Complainant prayed before the Forum to direct the Opposite Party to resolve the billing disputes accordingly.

**SUBMISSION OF OPPOSITE PARTY**

The opposite party has not submitted any relevant documents in this case.

**OBSERVATION**

The case is pursued with all documents available on record and merit of the case. The complainant is an existing consumer of electricity under the operational area of TPWODL bearing consumer No 4135-2812-0042, having CD-1.50KW under LT-Domestic category, coming under ESO-Laikera & initial power supply effected on 29.11.2001. On scrutinizing the records in detail, the Forum observed the following facts which are envisaged here under that,

- 1) That, as per objection raised by the complainant and on examining the case in detail, the Forum observed from the available billing records (FG & Samadhan App) that first energy bill was raised in April-2002 on provisional basis, with meter No." 1008803" installed at site.
- 2) That, concerning to the period of objection averred by the complainant, it was observed from records that previous energy bills from February-2020 to April-2022 & from May-2022 to January-2023 were already revised by the Opposite Party. Rs. 3189.06/- & Rs.5322.72/- were credited (deducted from) back to the consumer account, effected in billing on 07-05-2025.
- 3) Thereafter, a new meter SL. No." TW02039439" was installed in the premises on 14-Feb-2023 & actual bills continued to charge till last billing.

The Forum on scrutinizing the records, reports available on record construed that necessary bill revision has been already carried out by the Opposite Party & the energy bills so charged particularly from February-2023 till date, was found to be legitimately raised as per advanced actual consumption recorded in meter SL. No." TW02039439".

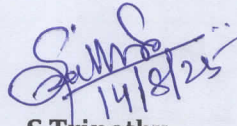


In the absence of exact period & nature of billing dispute as filed by the complainant, the instant case is hereby dropped.



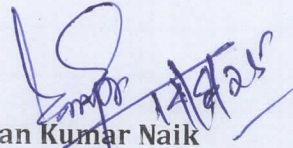
Accordingly, the case is disposed of.

However, the complainant is at liberty to approach this Forum afresh with detailed petition & necessary supporting documents.

  
14/8/25

**S.Tripathy**  
Member (Finance)  
**Member**

**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

  
14/8/25

**Ranjan Kumar Naik**  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**Copy to: -**

1. Sibraj Luha, At-Sandhuriam, Po-Niktimal, Dist-Jharsuguda-768215.
2. Sub-Divisional Officer (Elect.)-II, Jharsuguda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/313/2025)